



## King Louie's Rules & Policies

King Louie's Sports Complex is a family friendly facility intended to serve the recreational, fitness, wellness and athletic needs of its customers. The following rules and regulations are in place to ensure the smooth operation of KLSC and to support the positive social interaction of all who use it.

### Insurance & Waivers

- All participants, including coaches, must submit appropriate waiver forms to KLSC prior to facility use.
- All participants recognize, understand, and agree that the KLSC assumes no responsibility or liability, for any damage to personal property or personal injury that may occur during rented use of the facility.
- All teams and facility renters must have a responsible representative over 21 years of age present at all activities.
- For League/Rental Participation, customers/participants must complete the KLSC Participants Waiver and/or KLSC Facility Rental Agreement.
- For Event/Party Participation, customers/participants must complete the KLSC Participants Waiver and/or KLSC Facility Rental Agreement.

### Scheduling

- The scheduling of all events is based on facility availability.
- All rental requests will be considered on a first-come first-served basis.
- Once confirmed, no rental reservation may be changed without the permission of KLSC.
- KLSC has the right to deny or limit scheduling/rental requests based on conflicts that arise pertaining to KLSC's own programming or facility use.

### Payment

- A 25% deposit is required for confirmation of all rental agreements.
- Balance of payment is due prior to use. No rental, program, or event may take place until full payment has been received unless otherwise agreed to per the KLSC Facility Rental Agreement.

## Cancellations/Weather

- Upon receipt of a deposit, as required per the KLSC Facility Rental Agreement, any cancellation within 30 days of a confirmed rental, event or program will result in loss of deposit. Deposits are non-refundable. In the event of a weather event, KLSC will attempt to reschedule the event to another date at its discretion. KLSC will not issue a refund.

## Footwear

- No cleats are permitted in the facility and/or on the turf. Sneakers, running shoes or turf shoes are all acceptable.
- No high heels, hard-soled shoes, or work boots are allowed on turf surfaces.

## Sports Equipment USE

- Coaches are responsible for limiting the use of equipment to inside the arena only.
- Playing off the walls inside and surrounding the KLSC is NOT permitted.
- The KLSC will provide all balls and equipment needed for activities, unless otherwise approved with the BFSC staff prior to activity.
- All special requests should be submitted to the KLSC staff at the time of the rental request and confirmation or in a timely fashion prior to use.
- No sports equipment use is permitted in the lobby, arcade, food court or parking lot.
- Coaches, managers, group leaders, parents and guardians will be held responsible for the actions of all associated players, participants, family members and friends.
- Any sports equipment used in a manner other than it is intended will be confiscated and will not be returned.
- Warnings will be issued for violations and/or disruptive behavior. Failure to comply may result in an individual or group being asked to leave without refund.

## Prohibited Substances / Activities

- Absolutely no smoking, alcohol or drug use and/or illegal activities are permitted on the KLSC premises—indoors or out. Violators will be removed immediately and associated field rentals or activities will be denied without refund.
- Any player, representative, participant, parent/guardian or guest found to be in evidence of questionable behavior or conduct toward another player, official, representative, participant, parent/guardian or guest will be removed from the premises at KLSC's discretion without compensation.
- **No spitting is allowed.**
- No pets, except for guide dogs, will be allowed on the premises.
- No glass products are allowed in the KLSC facility.
- Team representatives are responsible for maintaining and enforcing KLSC policies and rules.

- Any repeated offenses may result in removal from the facility without compensation and be permanently barred from future access.
- No skateboards, hover boards, bikes, roller skates or scooters are allowed on premises.

## Food & Drinks

### **No FOOD or DRINKS allowed on the turf or in the players box other than water and sports drinks!!**

- Water and Sports Drinks ONLY are permitted past concessions counter.
- No seeds, gum or candy are permitted on the turf.
- All teams are responsible for clean-up and maintenance of the areas they use including players benches and staging areas.
- Violations of the Food and Drink Policy may result in immediate removal from the facility and being permanently barred from future access.
- Any repeated offenses may result in removal from the facility without compensation.

## Lost & Found

- KLSC is not responsible for lost, stolen or damaged personal items.
- KLSC will maintain a Lost & Found area, but will not be responsible for items left longer than 24 hours.
- Items in the Lost & Found area that are not claimed within one week may be donated to charity.

## Injuries & Medical Emergencies

- In the case of an emergency please seek a KLSC staff member.
- In the event that a parent/guardian or representative cannot be reached, KLSC reserves the right to seek emergency care, including ambulance assistance or hospital care as deemed necessary under the circumstances.
- All emergency care costs are the sole responsibility of parents/guardians.

**\*King Louie's Sports Complex reserves the right to add and change rules and policies when necessary.\***